

Tuckerman's Restaurant Loyalty and Gift Card Rules and Procedures

- Tuckerman's Loyalty and Gift Cards are the property of Tuckerman's Restaurant and Tavern.
- Treat the Tuckerman's Loyalty and Gift card as cash.
 - They will not be replaced if lost or stolen.
 - The point values and dollar values on the card will not be replaced if lost or stolen.
 - Accounts with no activity in 24 months will be cancelled. No refunds for expired cards.
 - Rewards points expire 1 year after they are earned.
- The **Tuckerman's Loyalty and Gift Card** is only valid at Tuckerman's Restaurant and Tavern.
 - It CANNOT be used at any other restaurant or at The New England Inn.
- Tuckerman's Restaurant and Tavern reserves the right to cancel the program at any time. In the event that this program is discontinued, members will be allowed to redeem rewards that they have already been issued within the stated expiration date.
- Loyalty Points
 - You earn one point for every dollar you spend at Tuckerman's Restaurant and Tavern.
 - Points hold zero cash value.
 - Members earn double points on Wednesdays in the off-season (not valid in July and August).
 - Points will be added to your account after payment has been made for services at Tuckerman's Restaurant.
 - No points awarded to purchases of retail items.
 - Points will only be awarded for food and beverages purchased at either full price for full price items, or discounted price for discounted items.
 - Discounted items will only receive points for the amount you paid for.
 - No points for Comped Items
 - No points for Items paid for with coupons or other discounts.
 - No points for Taxes paid.
 - No points for Gratuities paid.
 - No points for gift cards purchased.
 - When you earn 500 points on your loyalty card, the system will automatically add \$10.00 to your gift card account.
 - This automatic entry of \$10.00 cannot be used the same day for services provided from which you just received points.
 - Loyalty members are entitled to a free dessert on their birthday.
 - Loyalty members are entitled to a free dessert on their anniversary (for members with an anniversary date).

- Maximum of 1000 points earned in one day.
- Points are only awarded to the member paying the bill.
- Points are not redeemable for cash.

- Gift Card \$
 - Cash on the gift card account can only be used for purchases at Tuckerman's Restaurant and Tavern.
 - NO change will be given.
 - Gratuity cannot be paid with balance on gift card.
 - Gift cards are reusable and reloadable.
 - Lost or stolen cards will not be replaced.

- How to Join
 - Let a member of our staff know you are interested. A manager will give you a loyalty card and the information necessary fill out your profile. Loyalty cards will not be active until members complete their entire online profile. No exceptions.

- Tuckerman's Restaurant and Tavern reserves the right to cancel the program at any time. In the event that this program is discontinued, members will be allowed to redeem rewards that they have already been issued within the stated expiration date.
- At the discretion of Tuckerman's Restaurant and Tavern and its affiliates, if any cardholder is deemed to misuse, fraudulently participate, and/or misrepresent claims pertaining to this program, then the card and the points may be removed from the program and no rewards issued.
- The above rules as well as any new rules pertaining to the Loyalty Rewards program may change without notice.